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PSC SC
MAIL/DMS

January 17, 2013

Jocelyn Boyd, Chief Clerk/Administrator
SC Public Service Commission
101 Executive Center Dr., Suite 100
Columbia, SC 29211

RE: 4Q2012 Service Quality Reports for CLEC Operations

Dear Mrs. Boyd:

In accordance with current Commission Regulations 106-618 and 103-619, I have submitted the above referenced reports to the ORS under the Commission's standing protective order adopted by the Commission in Docket No. 2007-375-C. The reports have been filed with the ORS in both a proprietary confidential form and in a redacted public version; however, a copy of these reports (public or proprietary) have not been filed with the Commission.

FTC Diversified Services, LLC is committed to achieving, and exceeding, the service performance goals as established by Commission Regulations and by our customer expectations. Thank you for your cooperation and understanding.

Sincerely,

A handwritten signature in cursive script that reads "Sandra Moore".

Sandra Moore
External Affairs & Regulatory Analyst